

Ecolab Invoice Requirements

This document provides general information regarding invoice submission requirements.

Failure to follow any of these requirements may delay payment of your invoices.

General Invoice Submission Requirements

Acceptable Not Acceptable		
Invoices sent as individual PDF attachments → one purchase	Zip files, one large PDF containing multiple invoices,	
order per invoice	statements, multiple orders per invoice	
PDF attachments are visible when the email is opened	Invoices are embedded via hyperlinks or other emails	
The bill-to address needs to be for the correct country and	The bill-to on the invoice references Ecolab but the PO it's	
Ecolab entity (Ecolab US, Ecolab CA, Nalco)	referencing is for Nalco	
Invoices sent to one of the intake email addresses below	Invoices being sent to multiple intake email addresses	

Invoice Reference Compliance

Invoices should clearly reference a Purchase Order or EIN # as shown below. If you are not clear on the purchase order or EIN-number, please reach out to your Ecolab representative.

Invoices Tied to a Purchase Order	Invoices Not Tied to a Purchase Order	
Invoices must clearly reference an Ecolab-approved PO number starting with 550	The Ecolab employee's full 6 or 8-digit Employee Identification Number (EIN), with "EIN" preceding the number	
Invoices must include the billed quantity, Ecolab part number and the same unit of measurement as presented on the PO	Invoice Date	
Invoice Date Customer No. Reference No. 5500000000	Customer No. Reference No. EIN 12345678	

Where to Send Invoice Copies

Invoices tied to an Ecolab purchase order (PO) should be sent to the address listed on the PO as show in this example to the right:

For **Freight invoices**, Suppliers need to communicate the Ecolab or Nalco 10-digit PO number to the Carrier to ensure timely payment.

If you are unsure where to send invoices to, please utilize one of the intake email addresses provided in the table below.



Type of Invoice	Mail Invoices	Electronic Invoices	Country
Freight	PO Box 2994	Finance-Willinv@Ecolab.com	US
	Chesterton, IN 46304		
	PO Box 2866	CA15Invoices@Ecolab.com	Canada
	Chesterton, IN 46304		
PO and Non-PO	PO Box 2143	InvoicesUS50@Ecolab.com	US
	Chesterton, IN 46304		
	PO Box 2866	CA10Invoices@Ecolab.com	Canada
	Chesterton, IN 46304		

Thank you in advance for complying with these requirements. If you have any further questions, please contact the AP help desk at AP_Inquiry@Ecolab.com.

NOTE: there is an underscore after AP in our email- thanks!

